



 Washington Trust Bank

 Easier navigation

**24/7**  
Bank anywhere

 More mobile friendly

Member  

The new **watrust.com** — Looks better, works *awesomer*.

We're thrilled to announce some big changes to our website — and big improvements when it comes to navigating around and finding the information you're looking for.

**It's still watrust.com — with a fresh look, better navigation, and a little more awesome.**

Note: our digital banking apps - WTB Online, Business Digital Banking, and our Wealth Management app are all staying the same. These changes only apply to our website at watrust.com. Your login information (username and password) will also stay the same.

## What's new?

- A fresh look and feel.
- Login navigation improvements.
- Easier navigation.
- More information about fraud alerts.
- Improved location finder.
- Enhanced search functionality.
- More mobile-friendly.

**Let's take a closer look at what's coming ...**

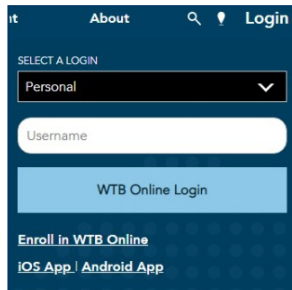
## Login navigation improvements.

You're about to see some changes on watrust.com — the login process will soon have clearer labeling and fewer steps.

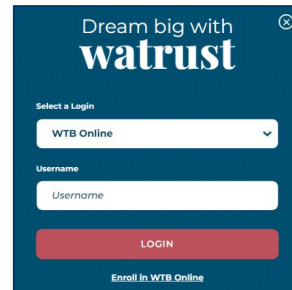
### Personal banking users:

Instead of choosing "Personal" from the login menu, you'll choose "WTB Online".

Current Site:



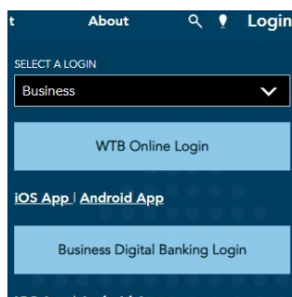
New Site:



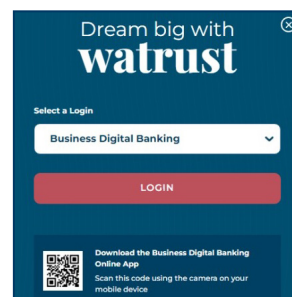
### Business banking users:

Instead of choosing "Business" from the login menu and then your digital banking platform, you'll start by selecting the same digital banking platform you use today.

Current Site:



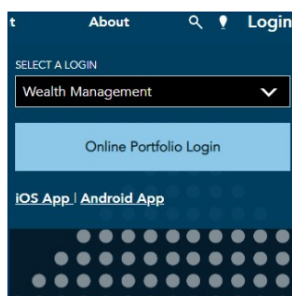
New Site:



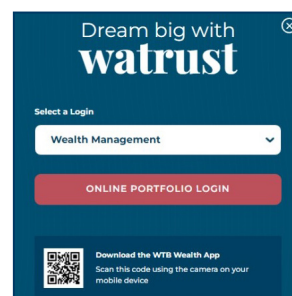
### Wealth Management users:

Your login experience will remain the same. Simply choose "Wealth Management" from the menu.

Current Site:

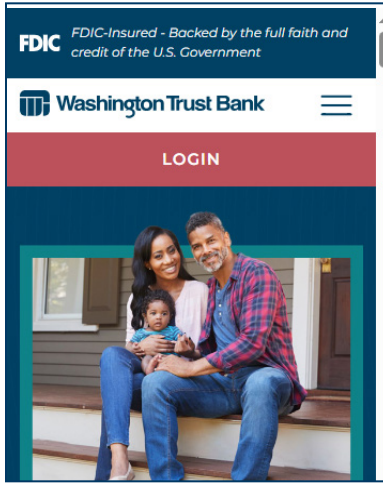


New Site:



### Looking for additional logins?

If at any time, you are looking for additional logins beyond WTB Online, Business Digital Banking, or Wealth Management, simply choose "Additional Logins" from the menu and you'll see quick links to other systems you can access from our website.



## Easier navigation.

We've simplified our website navigation to make it easier to find what you're looking for. Simply mouse over the name of one of our business lines, and from there you'll find links to the products and services we offer. Desktop, tablet, or mobile – you're sure to find what you're looking for in just a few clicks.

## More mobile-friendly.

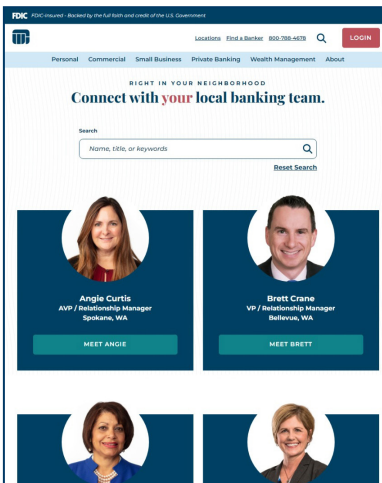
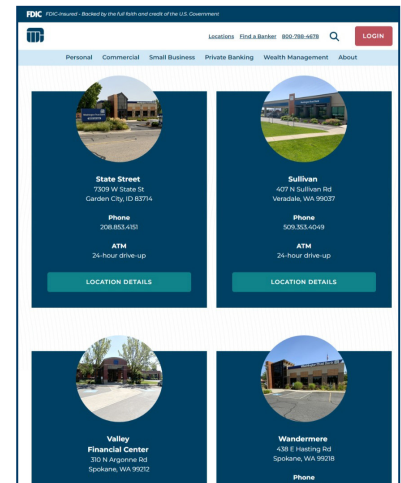
We've made improvements to our banking apps – now it's the website's turn. The new watrust.com website is mobile-responsive and now works better on devices and phones. Our website navigation and pages reformat based on the device you are using, making it much easier to use on the device of your choice.

## Location finder.

We're proud to have more than 40 locations across Washington, Idaho, and Oregon. Now, our website makes it easier to search and find a location near you. See detailed information about each branch including what services they offer: ATM, Drive-Up window, and more. Our new location pages give you the information you need to meet with our banking experts in person.

## Improved search.

Sometimes a quick search gets you there faster. Now our website search works even better to find pages, articles, and other website content. Simply click on the magnifying glass icon at the top of the website, type what you are searching for, and hit "search." In just a few clicks, you're sure to find what you were looking for.



## Security and fraud alerts.

We take security very seriously, and when we detect that fraudsters are active, we want to let you know right away. A new alert box has been added to our home page which will include a basic description of the fraudulent activity we are seeing with a link to where you can learn more. On this new fraud alert page, we'll explain in more detail what we are seeing and what you can do to protect yourself.

## Connect with our experts.

Now it's easier to search and connect with our home loan division, commercial, small business, private banking, and wealth management experts. Whether you are searching for an expert near you or just need the contact information for a banker you already work with, our revamped "Find a Banker" section of the website will connect you. Trying to put a face to a name? The page now includes pictures to help you get to know the person you are working with.

## Have questions?

We're here to help. Please call Priority Service at 800.788.4578 or speak with a banker at any of our locations.